Subject: Fwd: Undeliverable: Re: Insurance/Street Permit
From: Donald Duckworth <duckworth.donald@gmail.com>
Date: 07/07/2016 05:44 PM
To: mercedes@KohlyInsurance.com
CC: Cynthia Rogers <westchester.cfm@gmail.com>, Miki Payne2 <miki@hbdrollinger.com>, Les Watt <les@blacktievalet.com>
BCC: Donald R Duckworth <duckworth.donald@gmail.com>

Corrected address for Mercedes.

---------- Forwarded message ----------
From: <postmaster@kohlyinsurance.com>
Date: Thu, Jul 7, 2016 at 5:42 PM
Subject: Undeliverable: Re: Insurance/Street Permit
To: duckworth.donald@gmail.com

Your message to Mercceded@kohlyinsurance.com couldn't be delivered.

Mercceded wasn't found at kohlyinsurance.com.

duckworth.donald	Office 365	Mercceded
Action Required		Recipient
Unknown To address		

How to Fix It
The address may be misspelled or may not exist. Try one or more of the following:

- Send the message again following these steps: In Outlook, open this non-delivery report (NDR) and choose **Send Again** from the Report ribbon. In Outlook on the web, select this NDR, then select the link "**To send this message again, click here.**" Then delete and retype the entire recipient address. If prompted with an Auto-Complete List suggestion don't select it. After typing the complete address, click **Send**.
- Contact the recipient (by phone, for example) to check that the address exists and is correct.
- The recipient may have set up email forwarding to an incorrect address. Ask them to check that any forwarding they've set up is working correctly.
- Clear the recipient Auto-Complete List in Outlook or Outlook on the web by following the steps in this article: Fix email delivery issues for error code 5.1.10 in Office 365, and then send the message again. Retype the entire recipient address before selecting **Send**.

If the problem continues, forward this message to your email admin. If you're an email admin, refer to the **More Info for Email Admins** section below.

Was this helpful? Send feedback to Microsoft.

More Info for Email Admins
Status code: 550 5.1.10

This error occurs because the sender sent a message to an email address hosted by Office 365 but the address is incorrect or doesn't exist at the destination domain. The error is reported by the recipient domain's email server, but most often it must be fixed by the person who sent the message. If the steps in the **How to Fix It** section above don't fix the problem, and you're the email admin for the recipient, try one or more of the following:

The email address exists and is correct - Confirm that the recipient address exists, is correct, and is accepting messages.

Synchronize your directories - If you have a hybrid environment and are using directory synchronization make sure the recipient's email address is synced correctly in both Office 365 and in your on-premises directory.

Errant forwarding rule - Check for forwarding rules that aren't behaving as expected. Forwarding can be set up by an admin via mail flow rules or mailbox forwarding address settings, or by the recipient via the Inbox Rules feature.

Recipient has a valid license - Make sure the recipient has an Office 365 license assigned to them. The recipient's email admin can use the Office 365 admin center to assign a license (Users > Active Users > select the recipient > Assigned License > Edit).

Mail flow settings and MX records are not correct - Misconfigured mail flow or MX record settings can cause this error. Check your Office 365 mail flow settings to make sure your domain and any mail flow connectors are set up correctly. Also, work with your domain registrar to make sure the MX records for your domain are configured correctly.

For more information and additional tips to fix this issue, see Fix email delivery issues for error code 5.1.10 in Office 365.

Original Message Details

Created Date:	7/8/2016 12:42:08 AM
Sender Address:	duckworth.donald@gmail.com
Recipient Address:	Mercceded@kohlyinsurance.com
Subject:	Re: Insurance/Street Permit

Error Details

Reported error:	550 5.1.10 RESOLVER.ADR.RecipientNotFound; Recipient not found by SMTP address lookup
DSN generated by:	SN2PR18MB0751.namprd18.prod.outlook.com

Message Hops

HOP	TIME (UTC)	FROM	TO	WITH	RELAY TIME
1	7/8/2016 12:42:08 AM		10.157.2.2	HTTP	*
2	7/8/2016 12:42:09 AM		mail-oi0-f51.google.com	SMTP	1 sec
3	7/8/2016 12:42:09 AM	mail-oi0-f51.google.com	BN1BFFO11FD001.mail.protection.outlook.com	Microsoft SMTP Server (TLS)	*
4	7/8/2016 12:42:10 AM	BN1BFFO11FD001.protection.gbl	SN2PR18CA0033.outlook.office365.com	Microsoft SMTP Server (TLS)	1 sec
5	7/8/2016 12:42:10 AM	SN2PR18CA0033.namprd18.prod.outlook.com	SN2PR18MB0751.namprd18.prod.outlook.com	Microsoft SMTP Server (TLS)	*

Original Message Headers

```
Received: from SN2PR18CA0033.namprd18.prod.outlook.com (10.169.189.43) by
 SN2PR18MB0751.namprd18.prod.outlook.com (10.169.195.15) with Microsoft SMTP
 Server (TLS) id 15.1.534.14; Fri, 8 Jul 2016 00:42:10 +0000
Received: from BN1BFFO11FD001.protection.gbl (2a01:111:f400:7c10::1:164) by
 SN2PR18CA0033.outlook.office365.com (2603:10b6:804:1b::43) with Microsoft
 SMTP Server (TLS) id 15.1.528.16 via Frontend Transport; Fri, 8 Jul 2016
 00:42:10 +0000
Authentication-Results: spf=pass (sender IP is 209.85.218.51)
 smtp.mailfrom=gmail.com; kohlyinsurance.com; dkim=pass (signature was
 verified) header.d=gmail.com;kohlyinsurance.com; dmarc=pass action=none
 header.from=gmail.com;
Received-SPF: Pass (protection.outlook.com: domain of gmail.com designates
 209.85.218.51 as permitted sender) receiver=protection.outlook.com;
 client-ip=209.85.218.51; helo=mail-oi0-f51.google.com;
Received: from mail-oi0-f51.google.com (209.85.218.51) by
 BN1BFFO11FD001.mail.protection.outlook.com (10.58.144.64) with Microsoft SMTP
 Server (TLS) id 15.1.534.7 via Frontend Transport; Fri, 8 Jul 2016 00:42:09
 +0000
Received: by mail-oi0-f51.google.com with SMTP id u201so46231640oie.0
        for <Mercceded@kohlyinsurance.com>; Thu, 07 Jul 2016 17:42:09 -0700 (PDT)
DKIM-Signature: v=1; a=rsa-sha256; c=relaxed/relaxed;
        d=gmail.com; s=20120113;
        h=mime-version:in-reply-to:references:from:date:message-id:subject:to
         :cc;
        bh=D82qlbJMXvec6CPIApVVM4z/MXCeo4BXXxyRB96ljvc=;
        b=PZyEDUPdX1q0XNri5Az7jtKOPBwNOBTHyZxvQmrMKPhLdRxEqBeBrgcKxMio/rfhjb
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         IZ6w==
X-Google-DKIM-Signature: v=1; a=rsa-sha256; c=relaxed/relaxed;
        d=1e100.net; s=20130820;
        h=x-gm-message-state:mime-version:in-reply-to:references:from:date
         :message-id:subject:to:cc;
        bh=D82qlbJMXvec6CPIApVVM4z/MXCeo4BXXxyRB96ljvc=;
        b=a46g/Gy64uSDKfZ0qjs9bF5dSbEDGzHLuipmn+vw+QbsijpaKWdR0sHzcoM+vØRA0f
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         RV+RF0wh0oG79LA5lwQ14d/IODwCjTm6PKKMCv4uw8noLLOHckL3lAGy2Jl0viR9Lh08
         Ivxq==
X-Gm-Message-State: ALyK8tJlJ99Zd5/IJcPFpx9SxsEXMCk/9GhjD2RgpMb33pWcdmcuLL9jshwjpvAO72q65tk/S3HEpyJ1QyyYFg==
X-Received: by 10.202.79.69 with SMTP id d66mr1685794oib.116.1467938528938;
 Thu, 07 Jul 2016 17:42:08 -0700 (PDT)
MIME-Version: 1.0
Received: by 10.157.2.2 with HTTP; Thu, 7 Jul 2016 17:42:08 -0700 (PDT)
In-Reply-To: <CAPUSbQWKXsC6sw+tBCyJm=ccQ6Km3zXHEbkZCQLEpyQMfk8pcQ@mail.gmail.com>
```

References: <CAPUSbQWKXsC6sw+tBCyJm=cc06Km3zXHEbkZCQLEpyOMfk0pcQ@mail.gmail.com>
From: Donald Duckworth <duckworth.donald@gmail.com>
Date: Thu, 7 Jul 2016 17:42:08 -0700
Message-ID: <CAJn0rvhQNxv1298wCR7jDDapNTpAP8cbH0cY=BMVcEo8OrEVvQ@mail.gmail.com>
Subject: Re: Insurance/Street Permit
To: Cynthia Rogers <westchester.cfm@gmail.com>
CC: Les Watt <les@blacktievalet.com>, "Mercedes@KohlyInsurnce.com"
  <Mercceded@kohlyinsurance.com>
Content-Type: multipart/alternative; boundary="001a113d259891d1c405371512ee"
Return-Path: duckworth.donald@gmail.com
X-EOPAttributedMessage: 0
X-EOPTenantAttributedMessage: 1645d429-473b-401a-94b7-8abffda8a75f:0
X-Forefront-Antispam-Report: CIP:209.85.218.51;IPV:NLI;CTRY:US;EFV:NLI;
X-Microsoft-Exchange-Diagnostics:
 1;BN1BFF011FD001;1:TYu4JEQSoQ7h17ecmYePB9n0hAP3C7NkuF0s4zegh3+4KAjXXswVhHMMTRokbNelTXkqDfjy42sIvjMIzzjoncgkEybtdWN8F2wUiwIaRLUqL2jxn5h1N7QjK2kgUitdIAbfwhieYZLAFYBNx67xDo+v38ChNbGipSfilQraGD38kgE/Z9BKo8WCIHiW25gHd88rSfN5Qn1WlhF4AN8WxhR3HATVmS1nvbAn12ISLZ6CAt1nfu8g66EyfwioQMpACBmgDwxh7cLV+0B9vhW997
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X-Microsoft-Exchange-Diagnostics:
 1;SN2PR18MB0751;2:RUPNgI81dMFyb/kVtrAkVMsc13oKrhmx9nVT/BixEaFQVJAjzP6T2/CHFfREStyfRtpotpdZURNXs928HlYVcIQwfkYm/bIbw48nFtJnSZb0C+kbbFtz5ll2lftSMFQBjcI9sMKtqiAFAWWskRSeu7gJN9CVMvjBdu9Wo1GfKDBw
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X-DkimResult-Test: Passed
X-Microsoft-Antispam:
 UriScan:;BCL:0;PCL:0;RULEID:(8251501002)(3001016)(3010002)(71701004)(71702002);SRVR:SN2PR18MB0751;
X-Microsoft-Exchange-Diagnostics:
 1;SN2PR18MB0751;25:yFIw7294X82ZNpizvTSJOukkXH+IEYg8ZJy6q86HCBk1HFZm7HIvDlih8oqUSaUepsAm8k8V0keR0xolyI7adEL8jta5x43hdC7q5Y+Cm/tJ9aZ4ltkKzdnU2e0k2RWxhqADkL+0o1+xqB4y5najY2WqUlXC5NJF1SufiDmHP+COK/xfi3/oio+GkEt1J0n1fky6MOVZPqPYjDJx3Fq6sKDJV70DDQXPbwx5jf6LXaCMnyYd+Nn1D+jEjAafaCaInbxowj1s
 //Lb1Ti0i6o9I1UBN4xmfT0hVNk/DOG4AjtsDrBlY7mIyOuKYe2NG0VpwS+VCqH5uj1CrtUNEwYjsAC2S0LODIxn6PsF/pvQWy6sdNeBzTZBd/c6Tc30Chs9hDm1E5IrdrWHL5XtbmgipIeLvlrOhOdy2EDgeoOahJxuY67UxJae+llPddBRz+MXR

Final-Recipient: rfc822;Mercceded@kohlyinsurance.com
Action: failed
Status: 5.1.10
Diagnostic-Code: smtp;550 5.1.10 RESOLVER.ADR.RecipientNotFound; Recipient not found by SMTP address lookup
X-Display-Name: Mercedes@KohlyInsurnce.com

---------- Forwarded message ----------
From: Donald Duckworth <duckworth.donald@gmail.com>
To: Cynthia Rogers <westchester.cfm@gmail.com>
Cc: Les Watt <les@blacktievalet.com>, "Mercedes@KohlyInsurnce.com" <Mercceded@kohlyinsurance.com>
Date: Thu, 7 Jul 2016 17:42:08 -0700
Subject: Re: Insurance/Street Permit
Thanks Cynthia...

I just spoke with Mercedes at Kohly Insurance. She understands how the 2 farmers markets are separately organized and will issue a proper policy and certify it at Track4LA.com for the SWFM, the new 501c3. Hopefully this will be done tomorrow.

Mercedes, here's the link for you: http://track4la.lacity.org/

Cynthia, I noticed in the email that you forwarded that the BSS paperwork seems to have the wrong 501c3 name. (Remember I sent the wrong paperwork, then corrected it? The correct title of the organization entity is: Sunday Westchester Farmers' Market (SWFM). And mention of the "WTC BID Charitable Non-Profit Corp" is incorrect and should be deleted.

On Thu, Jul 7, 2016 at 4:07 PM, Cynthia Rogers <westchester.cfm@gmail.com> wrote:
Hi Don,

Sorry to check in on this again as I know you are moving moving but we should really get this into the Street Services by tomorrow as it will only give them next week (5 business days to process) and something tells me something will come up in the mix of it that we'll need to address quickly. Once we have this in and the fire inspection our application will be complete. For the insurance, we need to file through http://track4la.lacity.org, get the confirmation number once it is processed and also get a copy of the policy.

If we don't connect between have great rest of your day,

Here anytime,

Best,

Cynthia

---------- Forwarded message ----------
From: **Cynthia Rogers** <westchester.cfm@gmail.com>
Date: Thu, Jun 23, 2016 at 8:32 PM
Subject: Insurance/Street Permit
To: Donald Duckworth <duckworth.donald@gmail.com>, Miki Payne <Miki@hbdrollinger.com>, Les Watt <les@blacktievalet.com>

Hi all,

We just submitted our application on-line and all looks good. The next step is to have our insurance agent submit as detailed:

- "proof of insurance to the City Risk Management Section through their online application at http://track4la.lacity.org; only insurance approved through the Track4LA system (http://track4la.lacity.org) will be accepted." (doc attached)

Don - can you connect this through with the insurance agent? Information regarding the market detailed below and the instructions for the insurance agent are also attached.

Exciting! We are nearly to the finish line :)

Best,

Cynthia

////////////////////////

Bureau of Street Services - Application Reference Number: 20161077-2016

Sunday- Westchester Farmers' Market
Certified Farmers' Market
Operating year around, 9-2pm
Around 500 attendees per Sunday

Location:
6200 West 87th Street
Los Angeles, CA 90045
(Btw Sepulveda Eastway & Truxton Ave)

Non-Profit:
WTC BID Charitable Non-Profit Corp

Liability coverage:

$1,000,000. (see attached doc)

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Cynthia Rogers
Westchester Farmers' Market
Operations & Market Management
(310) 936-9060

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Cynthia Rogers
Westchester Farmers' Market
Operations & Market Management
(310) 936-9060